



# **Software Download Service**

## **Download Instructions**

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NEC Corporation

## Disclaimer

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## Revision Histories

Version	Release Date	Note
2025_02_01	2025/02/01	Reflect system changes.
2021_08_10	2021/08/10	Reflect system changes.
2020_05_25	2020/05/25	Replace screenshots.
2019_08_10	2019/08/10	Change website URL.
2018_12_13	2018/12/13	Replace screenshots.
2018_07_11	2018/07/11	Add procedure to download Program File(s) on Page 8, Step 5.
2017_10_31	2017/10/31	Correct the proxy setting on Page 4.
2017_08_27	2017/08/27	Complete rewrite for the new download service.
2016_03_07	2016/03/07	Initial release.

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## 1. Introduction

### Purpose of This Document

NEC Software Download Service is the service provided by NEC where you can download the software products delivered through NEC Software Internet Delivery system. This guide describes the functions of Software Download Service and operations to be followed in order to download the software.

## 2. Software Download Service

### Operational Steps

The operational steps of Software Download Service are as follows:

Step	Action
1	Receive Internet Delivery Notification
2	Open Software Download Service website
3	Agree to the license agreement
4	Login to the website
5	Select the product(s) and download

### End User Licence Agreement

**[IMPORTANT] End user must agree to the End User License Agreement.**

Prior to the download of the software product(s), NEC sales companies must ensure that the end user agrees to End User License Agreement (EULA) of the product(s) attached to the Internet Delivery Notification e-mail.

The downloaded product(s), then, should be delivered to end customer (it might be through resellers) by courier, file transfer services, or any other methods.

### Error Messages and Resolutions

Click the [Troubleshooting] link and refer to the "Software Download Service: Error

Messages and Resolutions” for the error messages and resolutions.

### 3. Download Procedure

#### Step 1. Receive Internet Delivery Notification

Once the ordered software is ready to be downloaded, Delivery Notification with the subject line below will be sent to you.

Subject: Internet Delivery Notification (NEC# xxxxxxxx / PO# xxxxxxxxxxxx)

#### Step 2. Open Software Download Service website

Open the email and click the URL; or click the link below to open the Software Download Service website.

<https://idpsv.wsrs.nec.co.jp/dlservice/>

#### Step 3. Agree to the license agreement

Click the button of “I agree to the license agreement” to proceed.



**[IMPORTANT] End user must agree to the End User License Agreement.**

Prior to the download of software product(s), NEC sales companies must ensure that the end user agrees to the End User License Agreement (EULA) of the product(s) attached to the Internet Delivery Notification e-mail. If the end user agrees to the EULA, click the link to download the product(s). If the end user does not agree to the EULA, you must not download, install, or use the product(s).

By clicking the link once, the end user of the NEC sales companies agrees to be bound by the terms of all the EULA, either single product or multiple products.

In case there is no EULA attached to the purchased product(s), click the link to proceed.

#### Step 4. Login to the website

Enter your download ID and password given in the Delivery Notification email, and click [Log in].

ダウンロードID Download ID	<input type="text"/>
パスワード Password	<input type="password"/>
<input type="button" value="ログイン Log in"/> <input type="button" value="クリア Clear"/>	

#### Step 5. Select the product(s) and download

Here you can download the selected products to the specified folder.

1. Enable the checkboxes in the [Select] row to choose the product(s) to download. Enabling the checkbox on the top of the list, all items in the list will be selected to download.

[手配番号 Shipping No.]

[ご注文番号 Internal Reference No.]

[対象一覧 Product List]

選択 Select	項番 Item No.	型番 Product Code	品名 Product Name	数量 Qty.	サイズ Size (MB)
<input checked="" type="checkbox"/>	0001	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input checked="" type="checkbox"/>	0002	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Click [Confirm] to proceed.

2. The link to download the purchased items is created in the next window.

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対象 Tgt.	項番 Item No.	型番 Product Code	品名 Product Name	数量 Qty.	サイズ Size (MB)	プログラムファイル Program File
X	0001					
X	0002					

ダウンロードファイルを作成しました。24時間以内にダウンロードを実行してください。  
Download the file from the link below, within 24 hours.

ファイル File	サイズ Size(MB)	SHA-256
<a href="#">[Redacted].zip</a>		
* <a href="#">[Redacted]</a>		

3. Click the link to start the download.
4. Select the destination folder to save the file in the save window.
5. Click [Save]. Downloads will be started.
6. Click [Log out] button on the top right corner to close the Software Download Service page.

[Note]

The product(s) downloaded from Software Download Service are the product(s) delivered from NEC Corporation for your purchase order. Store them in your safe place for future reference.

## 4. Downloaded File Example

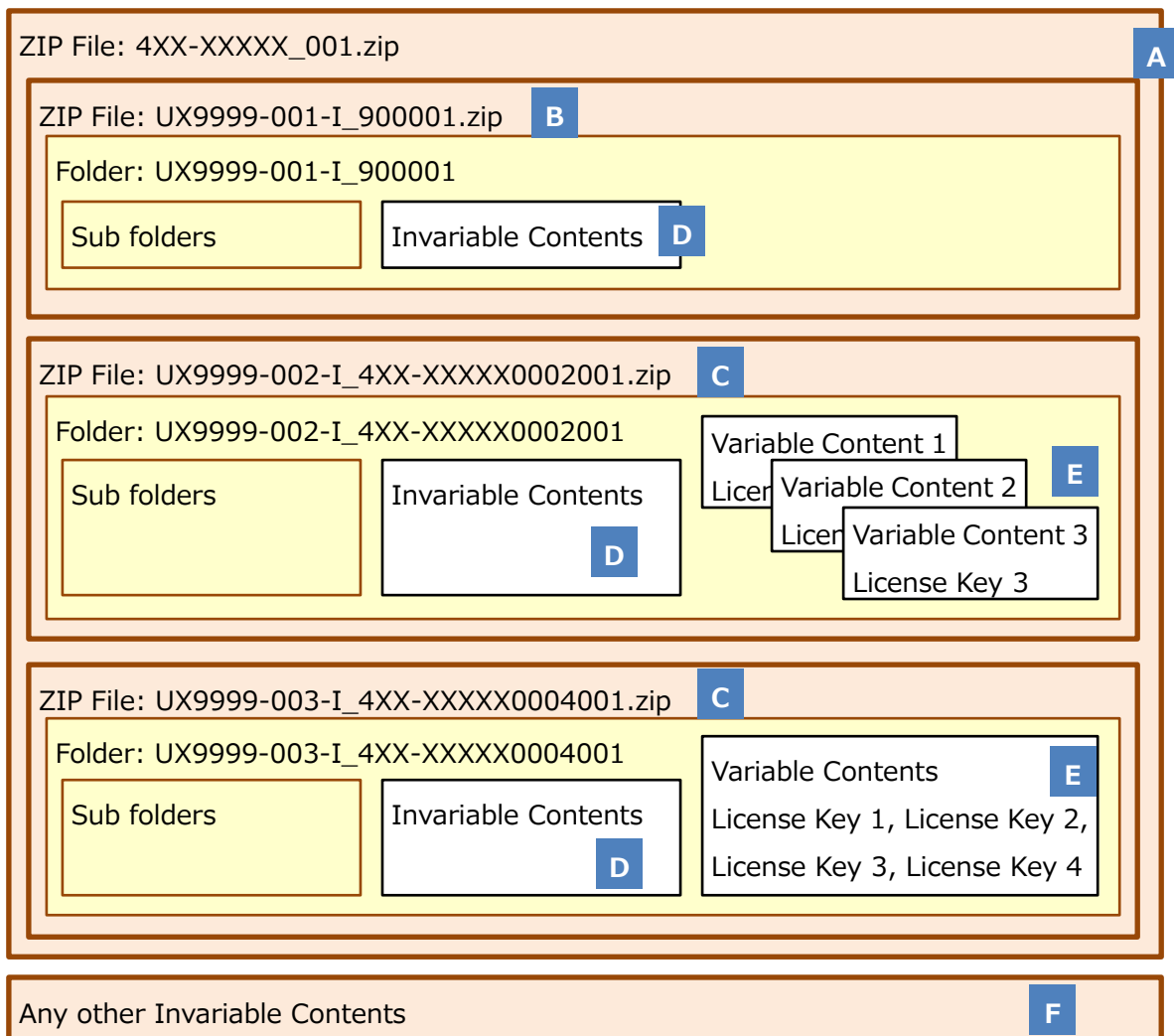
Example of a Shipping Item

**Shipping No.:** 4XX-XXXXX

**Product List**

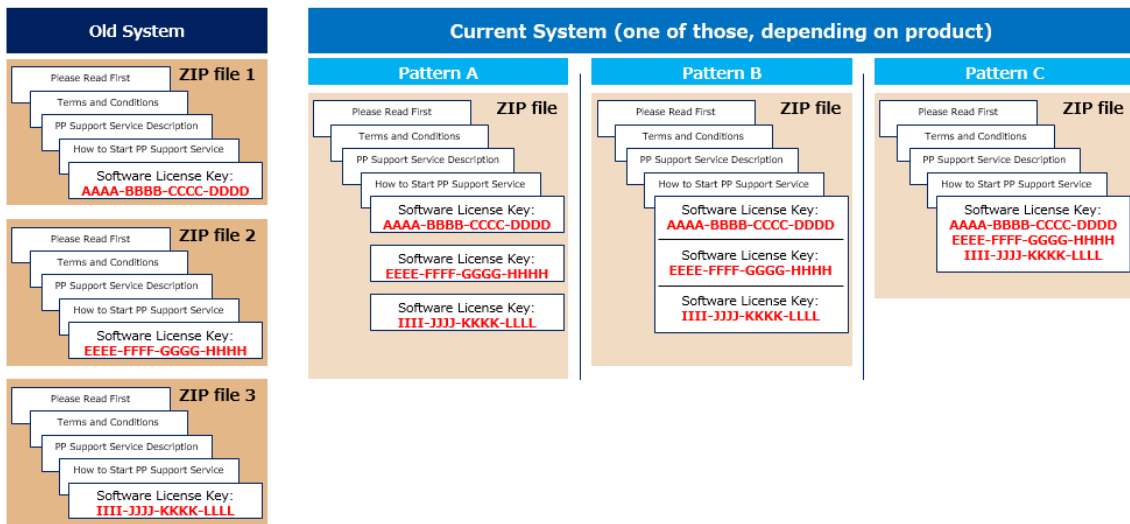
Item No	Product Code	Quantity
0001	UX9999-001-I	2
0002	UX9999-002-I	3
0003	UX9999-001-I	2
0004	UX9999-003-I	4

Example of the Downloaded File for the Shipping Item





- A [Downloaded File Name]: this is a string made from [Shipping No]\_[3 digit].zip.
- B [Invariable File]: zip filename is a string made from [Product Code]\_[6 digit].zip. Since the contents of the file is exactly the same, the item no 0001 and 0003 are slimmed and simplified to single file.
- C [Variable File]: zip filenames is a string made from [Product Code]\_[Shipping No][Item No][3 digit].zip. Contents like license file(s) or serial no card(s) vary.
- D [Invariable Content]: the multiple files with the same contents are slimmed and simplified to a single file. file may be copied up to the number of the purchased quantity.
- E [Variable Content]: there are multiple contents like license files or serial no cards, depending on products.



- F [Any other Invariable Contents]: depending on the products, files in various formats.